

E-Bill

Paperless, Convenient and Secure!

Electronic billing is the environmentally friendly way to receive your City of Garland utility bill. With E-Bill, you receive a monthly email that includes a secure PDF of the billing statement and a link to utility bill inserts. You will no longer receive a paper bill by mail.

Three Easy Ways to Sign Up

- Visit **GarlandUtilities.org** and sign-up in the purple E-Bill section
- Visit GarlandUtilities.org to access your utility account in the yellow Account Management section. Edit your customer profile to sign up for electronic billing (E-Bill).
- or Call **972-205-2671**

Paying Your E-Bill

A link to online payment by credit or debit card is included in the email. However, you can also pay your E-Bill with any of our other payment options:

- PC Banking
- Automatic Bank Draft
- Authorized Payment Locations
- Phone
- Drive Thru
- Drop Box
- Mail





Online Utility Account Management

It's easy to manage your City of Garland utility account online!

- Go to GarlandUtilities.org
- In the Online Services section, press the "Click Here" button under Account Management
- Register if you are a first-time user; otherwise Log In

Once you are logged in, you may:

- View your billing, payment and consumption histories
- Sign up for electronic billing (E-Bill)
- Pay your utility bill
- Update your phone number for easier outage reporting

